

## Department of Education

REGION VI - WESTERN VISAYAS SCHOOLS DIVISION OF AKLAN

September 7, 2020

DIVISION ADVISORY , s. 2020 12 No.

## 3D SECURE ONE-TIME PASSWORD (OTP) SECURITY FEATURE OF LANDBANK VISA DEBIT CARD

Chief Education Supervisors To: **Education Program Supervisors Public Schools District Supervisors** Heads of Public Elementary, Secondary and Integrated Schools All Teaching and Non-Teaching Personnel

- 1. Attached is the letter from AVP Hansen W. Chu, Branch Head, Landbank Kalibo Branch, regarding the implementation of a new 3D Secure One-Time Password (OTP) security feature, which is self-explanatory.
- 2. Immediate and wide dissemination of this memorandum is desired.

MIGUEL MAC D. APOSIN EDD, CESO V Schools Division Superintendent

PYM/m/b



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August 24, 2020

Dr. Miguel Mac D. Aposin Schools Division Superintendent Dep Ed Division of Aklan Poblacion, Numancia, Aklan

Dear Sir,

We are pleased to inform you that the LANDBANK Visa Debit Card will be soon implementing a new 3D Secure One-Time Password (OTP) security feature.

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With this added feature, an OTP will be sent to the cardholder's registered mobile number in order to complete online purchases and transactions (i.e. shopping, food delivery, purchase of airline tickets, etc.). This will verify the identity of the cardholder before sensitive details required for an online transaction are given to a merchant for payment processing.

To enjoy the benefits of this new card feature and to avoid service disruption in using your LANDBANK Visa Debit Card, we encourage you and your employees to ensure that your updated mobile number is registered in our system through the following:

 Log in to the LANDBANK iAccess through https://www.lbplaccess.com. In the iAccess Main Menu, select "View Client Profile." Under the Administration Menu, click "Update Mobile No.";

 Download the Enrollment & Maintenance Agreement Form through this link: https://www.lbplaccess.com/Enrollment.pdf. In filling out the form, put a (√) mark in the space provided for "Updating of Profile" under iAccess Enrolment, and input your updated mobile number in the "A. Account and Contact Information" Section. Send the accomplished form together with the scanned copy of a valid ID to br kalibo@mail.landbank.com; or

Visit the cardholder's servicing LANDBANK branch.

For more information, call our Customer Care Hotline at (+632) 8-405-7000, or PLDT Domestic Toll Free Hotline at 1-800-10-405-7000, or email us at customercare@mail.landbank.com.

For more updates, please Follow, Like and Share the official LANDBANK Facebook, Instagram and YouTube accounts (@landbankofficial), Twitter (@LBP\_Official), or visit the LANDBANK website (www.landbank.com).

Please disregard this notice if update has already been made.

Thank you.

Sincerely yours,

AVP HANSEN W. CHU

Branch Head